PATIENT INFORMATION



Demographic Sticker

Last Name			FIRST Name			IMII	
Address			City Stat			Zip	
Date of Birth	Social Security No.	Driver's Lic	ense No.	Marital Status □Single □Married □Other			
Home Phone	Work Phone	Cell Phon	Cell Phone Patient E-Ma				
Name of Partner			Date of Bi	rth	Social Securi	ty No.	
Partner E-Mail	Work Pho	Work Phone (Cell Phone			
understand that u sponsored health any claims submit my claim. By prov	Medicaid, or Tricare upon request, Ovation plans) as a courtesy, ar ted on my behalf. I autividing the above inform r telephone numbers. I	Fertility will sund I acknowled thorize the relemation, I have	abmit a claim to ge that it is my case of any medi consented to b	o my insurance compresponsibility to con cal records or other e contacted by Ovat	pany (excludi tact them reg information r tion Fertility (ng any government garding the status of necessary to process at any of the above	
Patient Signature			Date:				
	AUTHORIZATI	ON FOR DISC	LOSURE OF CO	NFIDENTIAL INFOR	RMATION		
I authorize Ova	tion Fertility to release	the following i	nformation to n	y partner:			
Check all that n	nay be released: □La	b Results 🔲 🗅 S	Semen Analysis	☐Financial Issues	□Other:		
	at this authorization is ing to the address listed		e (12) months fro	om the date of signat	ure unless ot	herwise	
Patient Signat	ure			Date:_			



Demographic Sticker

E-Mail Policy

To better serve our patients, Ovation Fertility has established an e-mail policy that allows for limited e-mail communication with our patients. For routine matters that do not require immediate response, please feel free to e-mail our office staff. Please remember, however, that this form of communication is not appropriate for use in an emergency. We will strive to respond to all routine patient communication within one to two business days. Please note that our service provider may delay message delivery, and that this function is out of our control. Should you require urgent or immediate attention, please call our office, the nurse on call, your physician, or the answering service directly. Types of communication that are appropriate for e-mail include the following:

- Scheduling inquiries
- Non-urgent medical questions
- Financial questions

- Request for educational materials
- Certain test and lab results

When sending an e-mail, please put the subject of your message in the subject line so we can process it more efficiently. Also, be sure to include your full name and return phone number in the body of the message. We also request that you acknowledge receipt of e-mail coming from this office by using the auto-reply feature.

This office is dedicated to keeping your medical record information confidential. Despite our best efforts, due to the nature of e-mail, unauthorized third parties may gain access to messages. When communicating from work, you should be aware that some companies consider e-mail corporate property and your messages may be monitored. Even when emailing from home, you may feel access to your email is not well controlled, so you should take that into consideration. In addition, you should be aware that Ovation Fertility staff members and physicians would have access to this information.

I understand the risks inherent to email communication and Ovation Fertility will not be responsible for information loss or delay or breaches in confidentiality arising from those risks. I understand that Ovation Fertility periodically sends educational information, information regarding upcoming events, and other permissible information via email and that I may request to be removed from those emailing lists at any time. I understand and agree to the above policy.

By signing below, you are agreeing that we may send you correspondence via email, and that we may respond to your emails to us via email.

Patient Name (printed)	Date	Patient Signature	Email Address	
Partner Name (printed)	Date	Partner Signature	Email Address	

Email Policy v100.2 2017



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Financial Policy

Payment of Services- Payment in full is expected at the time of service. Payment must be made prior to the performance of any planned procedures. We accept payment by cash, check, money order, MasterCard, Visa, American Express, or Discover.

Insurance- Ovation Fertility is not contracted with all insurance companies. However, in an attempt to provide patients with as much assistance as possible, Ovation Fertility will submit claims, (excluding any government sponsored health plans); on a patient's behalf if we can determine that, the services provided by Ovation Fertility to the patient are covered by the patient's insurance policy. <u>You must provide Ovation Fertility with a member claim form which can be obtained from your insurance provider.</u>

Government Sponsored Health Plans- Ovation Fertility is not a provider for any government sponsored health plans such as Medicare, Medicaid, or Tricare.

Storage- Please refer to the Ovation Reproductive Materials Cryopreservation & Storage Agreement.

Returned Checks- Ovation Fertility charges a \$50 fee for all returned checks.

Past Due Accounts- Patients who have not made an effort to settle their account may be turned over to a collection agency and may not be able to schedule an appointment until arrangements have been made to settle their account. All past due accounts must be paid in full prior to starting a new cycle. In the event of default, patients may be responsible for costs associated with collection as well as reasonable attorney's fees.

I have read and understand Ovation Fertility's financial policy and agree to its terms.

Patient Name (Printed)	Patient Signature	Date	
Partner Name (Printed)	Partner Signature	Date	